A CUSTOMER GUIDE ON WHAT NOT TO DO WHEN INSTALLING RIBBONLYTE

Tech Support: 212.629.6830
WHAT NOT TO DO WHEN INSTALLING RIBBONLYTE

DO NOT PAINT OVER RIBBONLYTE

If you paint over the LEDs, you will not see any light out of the RibbonLyte.

DO NOT INSTALL RIBBONLYTE IN A DUST-FILLED ENVIRONMENT

Make sure the surface where you're installing the RibbonLyte is clean and free of dust. Wood, metal, and sheet rock dust can ruin the RibbonLyte adhesive, making it an unsuccessful installation.

DO NOT BEND AGGRESSIVELY

We designed the RibbonLyte to be flexible. It can be bent from the front plane up and down and you can install it almost anywhere. Do not try to bend it vertically, twist it, or bend it aggressively—you could pop out an LED or damage the connectors.

DO NOT PULL HARD ON THE LEADS OR WIRES FROM THE CIRCUIT BOARD

The wires attached to the circuit board are the leading part of the RibbonLyte. By pulling hard on the wires, you could damage the RibbonLyte, causing your lighting to malfunction.

DO NOT USE MOUNTING CLIPS OVER LEDS ON THE BOARD

RibbonLyte has sensitive points such as resistors and the LEDs themselves. We allow enough room to place the mounting clips between the LEDs. Placing a mounting clip over an LED could damage that section or the entire RibbonLyte.
DO NOT PAIR THE RIBBONLYTE WITH THE WRONG VOLTAGE DRIVER

This step is critical when installing RibbonLyte. If you use a lower voltage driver than recommended, the RibbonLyte will not be illuminated. If you use a higher voltage driver than recommended, you will damage the LEDs. Always remember to match the driver Voltage to the LED Voltage.

DO NOT MISMATCH THE RIBBONLYTE AND DRIVER LEAD WIRES

If you connect the DC+ connection of your RibbonLyte with the DC- connection of your driver, your RibbonLyte will not illuminate.

DO NOT LEAVE GAPS BETWEEN WIRES

Properly tighten the connected wires to prevent electric arcing that can have detrimental effects on power transmission, distribution systems and the RibbonLyte. Additionally, gaps between wires cause sparks and overheating—a loose connection is a fire hazard and your product may not illuminate.

DO NOT OVERLOAD THE DRIVER

It is critical to allow a 10% reduction from the maximum driver wattage to the actual load placed on it. RibbonLyte wattage can vary slightly from the reported wattage to the actual wattage. We recommend never using more than 90% of the driver’s maximum wattage to prevent overloading the driver.